

Soaring Eagle Campers, Inc.

Limited Warranty

One Year Bumper-to-Hitch Limited Warranty – Five Year Structural Limited Warranty

**For Campers Manufactured By Soaring Eagle Campers, Inc.
Sold in the United States and Canada.**

COVERAGE PROVIDED: GENERAL

Your new camper, including the plumbing and electrical systems installed by the manufacturer, is warranted under normal use to be free from manufacturing defects in material and workmanship for a period of one (1) year from date of purchase by the original owner.

COVERAGE PROVIDED: STRUCTURAL

Your new camper's structure is warranted to be free from manufacturing defects in material and workmanship for a period of five (5) years from date of purchase by the original owner. **The "structure" consists of the entire aluminum frame including floor, walls and roof framing, and their attachment to each other,** but does not include other elements of camper such as but not limited to, wall coverings, cabinetry, stabilizer jacks, floor decking, installed equipment, vents, lighting, etc..

COVERAGE PROVIDED: APPLIANCES

Many vendor supplied items installed in your camper by the factory have their own vendor warranty statements offering coverage to the original consumer purchaser and are not transferable. Soaring Eagle Campers, Inc., and its dealer network will assist in your processing the warranty resulting from an appliance manufacturing defect through its normal warranty policies and procedures. It is strongly recommended that you fill out each product's warranty registration information so that you will be eligible for warranty claims should they arise.

OWNER'S OBLIGATIONS

LIMITATIONS:

This warranty extends to the first purchaser, is not transferable and begins on the date of original retail delivery or the date the camper is first placed into service (whichever occurs first). This warranty extends for a period of one (1) year (Bumper to Hitch) and five (5) years (structural) from such date. **Written notice of defects must be given to the selling dealer or the manufacturer no later than ten (10) days after the expiration of the applicable warranty.** Warranty repairs, if required, will be made without charge and within industry standards, after your camper is taken to an authorized service center.

The owner is responsible for normal maintenance.

However, minor adjustments (such as adjustments to the interior or exterior doors, cabinet latches, voids in sealants, etc.) will be performed by the dealer during the first ninety (90) days of warranty coverage. Thereafter, such adjustments are the responsibility of the owner as normal maintenance, unless required as a direct result of repair or replacement of a defective part under this warranty.

If a problem occurs which the owner believes is covered by this warranty, the owner shall contact the selling dealer, or other authorized dealer, giving them sufficient information to resolve the matter.

The owner is also responsible for inspecting and maintaining sealants or seals around all attachments related to the structure, including servicing the installed equipment in accordance with the vendor's provided recommendations.



CAUTION

The owner's failure to perform such inspection and maintenance, which results in water damage or any other damage, shall void the warranty.

The owner shall be responsible to deliver the camper to the dealer, authorized service center, or factory for all warranty repairs. **It is the owner's responsibility to return the camper to an authorized service center for any repairs that may be required.**

It is the owner's responsibility to notify the selling dealer of a defect in a timely manner. Failure to notify in a timely manner will void all or portions of this one year limited warranty.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.



NOTE

UNITS ARE MANUFACTURED FOR SPECIFIC PURPOSES. UNITS USED AS RESIDENTIAL, OR RENTAL MAY VOID YOUR WARRANTY.

WHAT IS NOT COVERED BY THIS WARRANTY:



NOTE

SOARING EAGLE CAMPERS, INC. IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES:

Soaring Eagle Campers, Inc. shall not be liable for any incidental or consequential damages or expenses you might incur such as: expenses for transportation, lodging, loss or damage to personal property, loss of use, inconvenience or loss of income.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.



NOTE

SOARING EAGLE CAMPERS, INC. IS NOT LIABLE FOR ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE

Soaring Eagle Campers, Inc. makes no implied warranties.

THE LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow limitation of implied warranties, so the above limitation may not apply to you.

SOARING EAGLE CAMPERS, INC. MAKES NO OTHER WARRANTY THAN THE LIMITED WARRANTY STATED ABOVE.

Soaring Eagle Campers, Inc., is not responsible for any representation or warranty that is not herein stated. Dealers or any other persons are not authorized to make modifications to this warranty. Any additional statements concerning this warranty, whether oral or written, are not the responsibility of the manufacturer and should not be relied upon.

ALSO EXCLUDED FROM WARRANTY:

The following items are NOT covered by any warranty. Soaring Eagle Campers, Inc. makes NO WARRANTY regarding the following items:

1. Batteries, appliances and other equipment, which are covered by the separate warranties of the respective manufacturers of these components.
2. Damage caused by or related to:
 - A. Accidents, misuses or negligence.
 - B. Alteration or modification of the camper or damage incurred resulting from alteration or modification.
 - C. Environmental conditions (salt, hail, chemicals in atmosphere, etc.)
 - D. Failure to comply with instructions contained in the Owners Manual.
3. Normal deterioration due to wear or exposure, such as fading of fabrics or drapes, carpet wear, etc.
4. Normal maintenance and service items such as light bulbs, fuses, lubricants, sealant and seals, door adjustments, etc. or damages resulting from lack of maintenance.
5. Extra expenses such as transportation to and from dealer or authorized service center, loss of time, loss of pay, loss of use of the camper, inconvenience, commercial loss, towing charges, bus fare, camper rental, incidental charges such as telephone calls or lodging bills, or other incidental or consequential damages (other than injury to the person).
6. Any unit used as a commercial unit, residential unit or used as a rental unit.
7. Additional charges for transportation to and from on-site service.
8. Condensation on any window or other parts as a result of condensation including any mold or related water damage.

DELIVERY:

To assist in avoiding problems with your camper, we recommend you do the following:

1. Read the warranty. Go over it thoroughly with your dealer.
2. Inspect the camper. Do not accept delivery until you have gone through the camper with the dealer. The manufacturer has provided a checklist to be used during retail delivery. Check each item on the list and make sure the dealer does the same. Do not sign this checklist until you are satisfied with each inspection.
3. Ask questions about anything concerning your camper you do not understand.

4. Be sure your truck has the capacity to carry the camper you have selected.

**NOTE**

You are responsible for completing and forwarding warranty forms for all components and appliances installed in your camper. Failure to do so may result in loss of warranty coverage by the component or appliance manufacturer.

Throughout the manufacturing process, your camper has been inspected by our quality inspectors. However, our final inspection at the factory is not the last one. The pre-delivery inspections (including systems check) your dealer performs are the final inspections due to the unit prior to receiving your new camper. Your dealer should assist you in understanding the limited warranties and completing necessary forms to activate them.

DEALER'S OBLIGATIONS:

By agreement with the manufacturer, the dealer is obligated to maintain the camper prior to retail sale, to perform a detailed pre-delivery inspection and to make any repairs necessary to correct defects in material or workmanship.

1. Maintain the camper prior to retail sale.
2. Perform a detailed pre-delivery inspection (including all systems check) and make any repairs necessary to correct defects in material in workmanship.
3. Provide a thorough customer walk through. This is done to familiarize the customer with the camper, its systems, components and its operation. The manufacturer has provided a checklist to be used during retail delivery. Do not sign this checklist until you are satisfied with each inspection.

SHOULD THE DEALER NOT RESOLVE THE PROBLEM:

If the dealer is not able to resolve a problem covered by this warranty, the owner should provide the manufacturer, at the address listed below, a written description of the problem and attempts made to resolve it.

YOUR WARRANTY IS NOT VALID UNTIL IT HAS BEEN SIGNED AND SUBMITTED TO SOARING EAGLE CAMPERS, INC.

Soaring Eagle Campers, Inc. reserves the right to cure all warranty claims. Service work conducted by any party not specifically authorized by Soaring Eagle Campers, Inc. to undertake such work is specifically not covered by this Limited Warranty and WILL VOID THIS LIMITED WARRANTY.

The owner agrees to maintain all evidence of any defect or damage through the ultimate resolution of any claim and make such evidence available to Manufacturer and further agrees that the failure to preserve evidence will result in loss of the claim.

The owner, at his expense, will deliver the camper to the dealer or authorized repair location or manufacturing plant for warranty service as designated.

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